

From: [John Clark](#)
To: [RCA Telecom Outages](#)
Cc: [Outage Reports](#); [SMC - Communications Team](#); [GCI 911 Coordinator](#)
Subject: Network Outage Notification
Date: Thursday, May 25, 2023 9:10:25 AM
Attachments: 05-18-2023 - KOTZEBUE - TK249146.pdf

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Please see attached PDF for previously restored outage.

Regards,

JOHN CLARK

GCI | SMC Analyst II – Service Assurance

t: 907-868-5555 | **m:** 907-310-1235 | **w:** www.gci.com

General Communications Corp.2550 Denali St., Ste. 1000
Anchorage, AK 99503

May 25, 2023

Regulatory Commission of Alaska
701 West 8th Avenue, Suite 300
Anchorage, AK 99501-3469

RE: Network Outage Notification

Dear Commission:

Pursuant to 3 AAC 52.320(b), GCI Communication Corp. is submitting notification of a service outage.

Certificate: 489

Ticket: 249146

Exchange: Kotzebue, Alaska

Date: May 18, 2023, 00:26 – May 19, 2023, 13:21

Problem: Wireline subscribers were unable to place or receive calls from wireless subscribers.

Cause: Damaged fiber line.

Subscribers: Wireline and wireless subscribers.

Solution: Services recovered after GCI technicians re-spliced a damaged fiber.

If additional information is necessary, please contact Bob Smith (941) 773-7450.

Sincerely,

A handwritten signature in black ink that reads "john clark". The signature is written in a cursive, lowercase style.

JOHN CLARK
GCI | SMC Analyst II – Service Assurance